

Medical Claims System Replacement

August Project Update

Saskatchewan Ministry of Health, Medical Services Branch (MSB) is pleased to report the Medical Claims Replacement Project is now in the final testing phase for both the new Claims Processing System (CPS) and Customer Portal. We are planning to 'go-live' on September 29th, 2023.

Project Notables

- The new CPS will allow for MSB to receive and process medical claims daily via the Customer Portal.
- A letter has been sent out by regular mail with additional information and next steps to help prepare for September. Please copy and paste the link provided in the letter in your internet browser or use your cell phone and QR code provided in the letter to answer the required questions in the registration survey. Please note that due to delays with the mail-out the original response deadline of **Thursday, August 10th is extended to Thursday, August 24th.**
- We will be providing a training schedule in the coming weeks. Information on how to register for this training will be forthcoming.
- Additional details, including Frequently Asked Questions, can be found here: <https://www.ehealthsask.ca/services/CustomerPortal>

On the Horizon

- We will continue to provide you with ongoing project updates as they emerge.
 - Please feel free to reach out by e-mail to **MSBClaimsInitiative@health.gov.sk.ca** if you have questions.
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